

Dragon® Medical EHR Certification Program

Our Voice. Your Solution.

The Dragon® Medical EHR Certification Program is designed to ensure smoother Dragon Medical workflow with EHR/EMRs. Through this program, EHR vendors will leverage the technology and support resources of the most prominent speech recognition brand, facilitating seamless interoperability. The ultimate goal of the program is to optimize the EHR experience of end-users.

By ensuring seamless compatibility with the world's leading front-end speech recognition system for healthcare—Dragon Medical—large and small EHR vendors alike will benefit.

Whether you're a large practice EHR vendor with tens of thousands of users focused on giving your customers the best EHR experience possible, or a small-to-mid size vendor looking to gain an edge on competition, this program is for you.

PROGRAM COMPONENTS

This two part program will include the following elements:

Vendor Self-Evaluation: Each vendor will follow a test script to be executed within their EHR focusing on how a provider would ultimately use Dragon Medical 10 within their application.

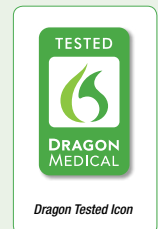
Nuance-Vendor Joint Evaluation: The highest level of distinction attainable with Nuance, each vendor will participate in a half-day testing event during which they'll collaborate with Nuance engineers to further test Dragon within their EHR. Successfully completing the Nuance-Vendor Joint Evaluation will guarantee an optimal clinician experience using speech recognition. This program component is intended for those vendors who are dedicated to ensuring that speech recognition is a standard part of their documentation workflow.

ENTITLEMENTS AND REQUIREMENTS

Each program component will have a set of entitlements and requirements:

VENDOR SELF-EVALUATION:

- **Requirements:** Each vendor must receive a minimum score on the self-evaluation in order to be deemed: "Dragon Tested"
- **Entitlements:** If vendor passes self-evaluation, they will:
 - Be featured on Nuance corporate or Program Website as a "Dragon Tested" partner
 - Be recognized in signage at tradeshow
 - Have access to published Dragon Medical development guidelines
 - Receive early access to new releases
 - Receive a license to use the "Dragon Tested" icon



VENDOR SELF-EVALUATION DETAILS

Requiring 60-90 minutes of time, this flash based self evaluation will guide vendors through core competencies of Dragon use within an EHR/EMR.

These competencies include:

- | | |
|----------------------------------|------------------------------|
| • Dictation in EHR/EMR | • Correction in EHR/EMR |
| • Audio Preservation | • Navigation throughout text |
| • Native Dragon Edit Box Support | • Paste Support |

Access the self evaluation at:

www.nuance.com/healthcare/dragonEHRcertification. Results of the self-evaluation will be reported to each vendor upon completion.

(Continued on reverse...)

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NUANCE-VENDOR JOINT EVALUATION:

- **Requirements:**
 - Based on QA assessment, each vendor must receive a minimum score in order to be deemed: “Dragon Certified” by Nuance
 - Vendor must address functionality issues that affect core competencies of Dragon Medical
 - Be willing to pilot early releases (beta) for new versions of Dragon Medical
 - Participation fee: \$10,000 annually
 - 1st year: Certification of up to 5 applications/versions
 - 2nd year and beyond: Certify, or recertify up to 5 applications/versions per year during certification days
 - Copy of latest version of Dragon Medical
 - Access to engineering resources during business hours by mail/phone
 - \$1,000 per additional certification
- **Entitlements:** If vendor passes QA assessment, they will:
 - Be entitled to all Dragon Tested entitlements
 - Be featured on Nuance corporate or Program website as a “Dragon Certified” Partner
 - Be granted 1 not for resale copy of Dragon Medical
 - Have access to technical product training, as made available by Nuance
 - Have access to Nuance Dragon Medical development engineers, as made available by Nuance via email and phone during regular business hours
 - Be eligible for joint press release with Nuance
 - Receive a license to use the “Dragon Certified” icon



PROGRAM SUPPORT

Nuance will offer a helpdesk service to support the program processes and testing issues. Support inquiries will be streamlined through a web-based support system and escalation to a software engineer will be offered. Access support at: www.nuance.com/healthcare/dragonEHRcertification.

WHAT IF TESTING FAILS?

If during the testing process it appears a given EHR will not “pass”, we urge vendors to not abandon the program. Nuance is committed to working with each vendor to solve possible problems via:

- Tips and advice on possible changes that can be made to the EHR.
- Evaluation of which changes can be made to Dragon Medical to support a better compatibility with a given vendor’s EHR.

MORE INFORMATION

For more information visit:

www.nuance.com/healthcare/dragonEHRcertification or email DragonEMRProgram@Nuance.com.

Program Limitations. Nuance warrants to use reasonable care and skill to administer the Program. Partner’s effort and resulting performance, however, are completely under Partner’s control. Nuance does not guarantee Partner’s satisfaction with the Program or any results. Nuance reserves the right to add support for new software or discontinue support for existing software. Nuance shall not be responsible for ensuring continuing support for the software that Partner or Partner’s customers are using. Nuance reserves the right to change or discontinue the Program or any aspect of it at any time. All fees required under this Agreement and Program are non-refundable.

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NUANCE-VENDOR JOINT EVALUATION DETAILS

During this half-day event, vendors will have the opportunity to delve into advanced Dragon compatibility testing with Nuance engineering experts which include:

- All competencies included in Vendor Self Evaluation
- Formatting Support
- Input Control
- Hidden Dictation Mode Support

Results of the joint evaluation will be discussed with each vendor upon completion. Next steps will be collectively determined.